

**CONAIRMAN™**



**THE CREW CUT ELITE™**  
**TOOL TIPS**

for the ultimate self-cut clipper.

VSM7500A

# HERE YOU ARE.

**RIGHT WHERE YOU NEED TO BE, MAN.**

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FROM THE STREETS OF  
BROOKLYN, NEW YORK

**WE ARE CHANGE  
MAKERS & STYLE CREATORS.**

WE'VE FOUGHT OUR WAY INTO  
YOUR HANDS TO HELP YOU CRAFT

**A REPUTATION, NOT JUST ENGAGE  
IN SOME BRILLIANT GROOMING.**

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KNOW YOUR WORTH, INVEST IN IT MAN & CHECK OUT OUR INSIDER  
KNOWLEDGE, TIPS & TRICKS TO MAKE THE MOST OF THE STYLE PATH  
YOUR FEET ARE FIRMLY PLANTED ON. GIDDY UP, IT'S GROOMING TIME.

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CHECK OUT [CONAIRMAN.COM.AU](http://CONAIRMAN.COM.AU) FOR GROOMING TIPS  
& KNOW HOW TO LET YOU CRAFT A REPUTATION

**CONAIRMAN™**

**CRAFT A  
REPUTATION,  
MY MAN**

# IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, especially when children are present, basic safety instructions should always be followed, including the following:

Polythene bags over product or package may be dangerous. To avoid danger of suffocation, keep this wrapper away from babies and children. This bag is not a toy.

**DANGER:** When the unit is used in a bathroom, unplug it after use since the proximity of water presents a hazard even when the appliance is switched off.



**WARNING:** Do not use or leave the AC power adaptor in a position where it can become wet or there is a danger of it falling into a basin or other vessels containing water. Keep the appliance dry, unless it otherwise specified. Do not use this appliance in or near bathtubs, showers, basins or other vessels containing water.

- Do not immerse appliance in water or other liquids.
- Do not reach for an appliance that has fallen into water. Unplug immediately.
- Take care to avoid contact between the moving blades of the unit and the skin, paying particular attention to the face, neck and hands.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- For purposes of recharging battery, only use detachable supply unit provided with this appliance.
- This appliance contains batteries that are non-replaceable.

**IMPORTANT:** Always unplug the appliance when not in use or before cleaning. Do not leave unattended when plugged in or switched on. Do not place on any heat sensitive surface.

- Do not use any attachments other than those supplied by Conair Australia Pty Ltd.
- Use this appliance only for its intended use as described within this instruction booklet.
- Always unplug the appliance when fully charged.
- This appliance is not intended for commercial use.
- Never drop or insert any object into an opening.
- Do not use the appliance with damaged or broken attachment combs or with any teeth missing from the blades, as injury may occur.
- Do not place on any surface while it is operating.
- Keep the cord away from heated surfacing.
- Never twist or pull on the power cord.
- Do not use an extension cord with this appliance.
- After use do not wrap the cord around the appliance as in time this may cause the cord to fracture. Coil cord loosely by the side of the appliance in storage.
- Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
- Do not use the appliance if it is damaged. In the event of damage, discontinue use immediately and contact your dealer for instructions on returning it for examination or exchange. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- Always ensure that the voltage to be used corresponds to the voltage marked on the unit.
- For additional protection, the installation of a residual current device (RCD) with a rated operating current not exceeding 30mA is advisable in the electrical current circuit supplying the bathroom. Ask your installer for advice.
- The appliance is only to be used with the power supply unit provided with the appliance.

# THE CREW CUT ELITE

HEY MAN, IT'S CLIPPING TIME.

The Crew Cut Elite is the ultimate self-cut clipper.



1. Rotary clipper attachment (detachable)
2. Premium titanium coated Japanese steel blades
3. Detachable DC motor power handle for use with rotary clipper attachment or finishing trimmer attachment
4. Mains corded or cordless use
5. Lock-in comb guide

6. Comb guide locking mechanism
7. Rotary clipper attachment release button
8. Finishing trimmer attachment
9. Grade #1 4.5mm jawline comb
10. Grade #2 3.5mm jawline comb

11. Grade #3 2.5mm jawline comb
12. 5 position comb guide
13. Barber comb
14. Barber scissors
15. Oil
16. Cleaning brush
17. Premium storage case
18. Power adaptor

# PREPPING YOUR NEW TOOL

## CHARGING

The Crew Cut Elite is so easy to use – it's as easy as moving your hand around your head. But before you start using your new tool, you must take the time to charge it for **3 hours** before its first use. Your new tool comes with a small amount of charge, but even if you want to use it plugged straight into the mains, the initial super charge ensures optimum power performance to give you smooth fast cutting, every time.

- Before using for the first time, fully charge your new tool continuously for 3 hours.
- Maximum battery capacity will only be reached after 3 charging & discharging cycles.
- Ensure your new tool is switched off.
- Insert the small plug on the charging adaptor into the socket on the side of your new tool.
- Plug the charging adaptor into a suitable mains power socket.
- This product has three LED lights that indicate battery capacity when charging or discharging:
  - When all three lights are illuminated blue, it indicates 100% battery capacity.
  - When two lights are illuminated blue, it indicates 70% battery capacity.
  - When one light is illuminated blue, it indicates 40% battery capacity.
- When the tool is about to run out of battery, the last charging indicator will flash to indicate that you have less than 15% battery capacity remaining.
- A full charge will supply 90 minutes cordless runtime.
- A quick charge of 30 minutes will supply 15 minutes cordless runtime.
- To maintain optimum capacity of the li-ion battery, it is highly recommended to fully discharge & then recharge your tool for 3 hours every 6 months.
- When using connected to mains power, the tool should not be used

for longer than 20 minutes.

- **WARNING:** If the charging light suddenly starts to flash rapidly (more than 3 flashes per second), the appliance is faulty. If this happens, please stop charging and remove the adaptor from the outlet and contact our customer care center for further advice (see the warranty section of the information booklet).

## OILING THE BLADES

To get the sharpest, more precise cut, it is highly recommended to oil the blades before each use.

Using the oil supplied with your new tool, unscrew the cap & cut off the very end of the plastic tube with a pair of scissors to release the oil.

Switch your tool on, gently squeeze the oil tube & apply 5 drops of oil around the circular blades. Leave the tool on for a further few seconds to allow the oil to thoroughly spread around the entire circumference of the blades. Switch off the tool & remove any excess oil by gently dabbing with a cloth.

**Warning:** Only use the oil included with this product to oil the blades as outlined in the instructions provided.

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TO GET THE SHARPEST, MOST PRECISE CUT,  
IT IS HIGHLY RECOMMENDED TO OIL THE BLADES  
BEFORE EACH USE.

# GETTING TO KNOW YOUR NEW TOOL

The clipper has evolved. The Crew Cut Elite has been designed in a clever circular shape to fit in the palm of your hand for an easy 'DIY' hair cut.

## PREPPING YOUR HAIR

To achieve your perfect short cut, **longer hair needs to be pre-cut to a grade #4 before using The Crew Cut Elite**. The Crew Cut Elite is designed to maintain an already short or crew cut look.

## A NEW WAY OF CLIPPING

Just like riding a bike, new things can take some practice, and The Crew Cut Elite is no different. The more you use it, the more comfortable you become.

This rotary clipper attachment has been designed with a unique rotary cutting action & circular comb guide. Because of this revolutionary technology the cutting technique differs to that of a normal clipper. In fact, this cutting technique is much simpler.

Start cutting at the back of the head and with a sweeping motion run from the back to the front of your head, concentrating on one area at a time until you reach the desired length.

After a few passes of cutting over the head, you should empty any loose hairs that have gathered at the centre of the rotary clipper attachment. This will free up space for smoother, faster cutting. The gathered hair can easily be emptied into a bin.

Once you've completed this sweeping cutting motion over your whole head, you should then finish using circular motions, as this ensures you achieve a perfect even finish.

## **HANG IN THERE!**

When you first begin cutting, you may notice that some hair is being cut while others are left long – this is perfectly normal, especially if you are cutting longer hair. This is because hair grows in different directions & this rotary clipper attachment is designed to be used in all directions against the hair growth. So continue cutting in a back and forth sweeping motion until all hair is cut to length, then the use of circular motions over the whole head will ensure an even finish.

To finish off use the finishing trimmer attachment to trim around ears, neckline and sideburns.

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**USING SLOW CIRCULAR MOTIONS OVER THE WHOLE HEAD WILL ENSURE AN EVEN FINISH.**

**THE COMB GUIDE SHOULD BE LEVEL AND IN CONTACT WITH YOUR SCALP AT ALL TIMES**

# HOW TO USE THE CREW CUT ELITE

CHECK OUT [CONAIRMAN.COM.AU](http://CONAIRMAN.COM.AU) FOR GROOMING TIPS &  
KNOW HOW TO LET YOU CRAFT A REPUTATION

## BEFORE USING

- Always inspect the rotary clipper attachment and power handle for noticeable signs of damage.
- Always inspect the rotary clipper attachment before use to ensure the blades are free from hair, debris etc.
- Ensure the rotary clipper attachment blades are well oiled before using.
- Ensure the power handle is sufficiently charged before use.
- For best performance use on clean, dry hair that has been combed until tangle-free.
- If hair is long, use the scissors & comb provided to cut the hair prior to using the tool.
- Prior to use always inspect the head for warts, moles, spots and broken skin. If using the rotary clipper attachment on yourself either use mirrors or ask another person to check for you.
- Special care should be taken when cutting hair in areas that have warts, moles, spots or broken skin, to prevent injury.
- Remove any head jewellery such as earrings and necklaces before use.

The Crew Cut Elite rotary clipper attachment is for use on the head only. Never use this rotary clipper attachment on the face or any other area of the body.

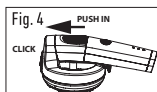
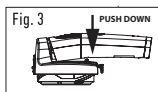
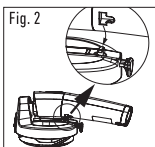
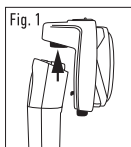
## IMPORTANT

Do not attempt to trim hair close to your ears with this rotary clipper attachment.

Never allow ears to enter the ring of the rotary clipper attachment.

A separate finishing trimmer attachment has been provided to trim around the ears, the neckline and sideburns.

## ATTACHING THE ROTARY CLIPPER ATTACHMENT TO THE POWER HANDLE

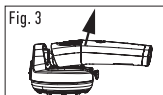
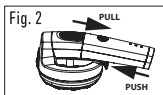
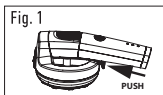


To use the rotary clipper attachment, you will need to attach it onto the power handle. To do this, ensure the finishing trimmer attachment is removed from the power handle.

1. Place the base of the power handle on the flat top surface of the rotary clipper attachment (Fig. 1).
2. Align the slot on the bottom of the power handle with the notch on the top of the rotary clipper attachment (Fig. 2).
3. Once aligned, push the power handle down (Fig. 3) and then firmly push forward until you hear a click (Fig. 4).

### To release the rotary clipper attachment:

1. Push in the rotary clipper attachment release button on the back of the rotary clipper attachment while holding the power handle (Fig. 1).
2. Firmly pull the power handle away from the rotary clipper attachment while continuing to push in the rotary clipper attachment release button (Fig. 2).
3. Then pull the power handle up from the rotary clipper attachment (Fig. 3).



## ATTACHING THE COMB GUIDE

To attach the comb guide, make sure the power handle is switched off.

There are three grooves on the lip of the clear comb guide and a grooved recess on the black part of the rotary clipper attachment. These grooves and recesses need to be aligned so the comb guide sits flush.

1. While holding the rotary clipper attachment with the blades facing upwards, line up the grooves on the clear comb guide (Fig. 1) with the recesses on the rotary clipper attachment (located underneath the comb guide locking button) (Fig. 2).
2. Depress down and hold the comb guide locking mechanism button (Fig.3).
3. When both grooves are aligned rotate the comb guide clockwise until it sits flush with the base of the gold section of the rotary clipper attachment (Fig.3).
4. **Make sure that the comb guide locking mechanism is in the locked position and the comb guide is securely in place before using the circular rotary clipper attachment (Fig. 4).**

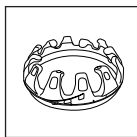


Fig. 1

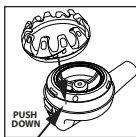


Fig. 2

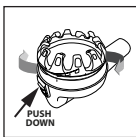


Fig. 3

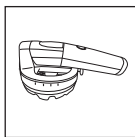


Fig. 4

## SELECTING A CUTTING LENGTH

The Crew Cut Elite comes with 1 lock-in comb guide that adjusts to 4 different cutting lengths.

GRADE #1	3mm
GRADE #2	6mm
GRADE #3	9.5mm
GRADE #4	13mm

## CHANGING THE CUTTING LENGTH

The comb guide will be marked with its grade setting. In order to change the grade setting, depress down and hold the comb guide locking mechanism located on the side of the rotary clipper attachment (Fig. 5) & rotate the comb guide either clockwise or anti-clockwise as appropriate (Fig. 6). Line up the grade setting you want with the '1' mark on the rotary clipper attachment. **Make sure that the locking mechanism is in the locked position & the comb guide is securely in place before using the clipper.**

## GOOD TO KNOW!

The Crew Cut Elite can also be used without the comb guide for an even shorter crew cut. This will cut at a length of 1.0mm.

## REMOVING THE COMB GUIDE

To remove the comb guide depress down and hold the comb guide locking mechanism found on the side of the rotary clipper attachment (Fig. 5) & rotate the comb guide in an anti-clockwise direction (Fig. 6) until it is completely free of the rotary clipper attachment.

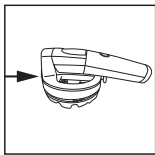


Fig. 5

Comb guide locking mechanism release  
- depress down  
and hold to release

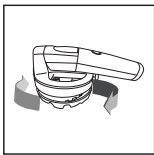


Fig. 6

# CLIPPING TIPS

1. To achieve your perfect short cut, longer hair needs to be pre-cut to a grade #4. before using The Crew Cut Elite. The Crew Cut Elite is designed to maintain an already short or crew cut look.
2. Attach the comb guide and select the required cutting length.
3. Switch on the rotary clipper attachment using the on/off sliding switch located on top of the power handle. The 3 LED lights will illuminate battery capacity and the blades will start to move.
4. The rotary clipper attachment can be moved in any direction to cut your hair. For best results we advise you start cutting at the back of the head and with a sweeping motion run from the back to the front of your head concentrating on one area until you reach the desired length (see image A). Slowly and gently steer the rotary clipper attachment around the scalp, taking care on areas where there may be warts, moles, spots and broken skin. Keep away from the ears.
5. **IMPORTANT** - always keep comb guide flat, level and in contact with your scalp.
6. Once you have completed this over your whole head you should then finish using circular motions as this ensures you achieve a perfect even finish. (See image B)
7. Only apply gentle pressure. Never force the clipper – if resistance is experienced lift rotary clipper attachment away from the head, empty hair from the rotary clipper attachment and resume clipping.
8. If using on areas where there are folds of skin, ensure the skin is stretched taught prior to cutting hair in this area.
9. If you experience any discomfort stop using immediately.
10. Use the finishing trimmer attachment to trim around ears and finish back of neck and side burn areas to complete your crew cut.

**NOTE:** Hair will collect in the area inside the blade ring. This may need to be emptied before all the hair has been cut. Switch the power handle off and remove any hair by simply tapping gently on the top of the rotary clipper attachment.

THE ROTARY CLIPPER ATTACHMENT CAN BE MOVED IN ANY DIRECTION TO CUT YOUR HAIR. FOR BEST RESULTS, START CUTTING AT THE BACK OF THE HEAD AND WITH A SWEEPING MOTION RUN FROM THE BACK TO THE FRONT OF YOUR HEAD CONCENTRATING ON ONE AREA UNTIL YOU REACH THE DESIRED LENGTH. THEN FINISH USING CIRCULAR MOTIONS AS THIS ENSURES YOU ACHIEVE A PERFECT EVEN FINISH.



A. Sweeping motion



B. Circular motion

# ROTARY CLIPPER ATTACHMENT CLEANING & MAINTENANCE

To maintain optimum performance, the appliance should be cleaned after each use:

- Remove the comb guide after use. Rinse the comb guide under running water and dry thoroughly before storage or use.
- After each use ensure hair is emptied from the blade area and use the cleaning brush to clean thoroughly.
- The rotary clipper attachment can be removed and rinsed under the tap using tepid water, but must be completely dry before storage or use. It should not be submerged under water for an extended period of time.
- It is highly recommended to apply a small amount of oil (provided) to the blades before each use.
- Wipe the outside with a damp cloth and dry thoroughly before use or storage.

**Warning:** Do not immerse the power handle in water, or rinse under the tap using water.

**Warning:** Only use the oil included with this product to oil the blades as outlined in the instructions provided.

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AFTER EACH USE ENSURE HAIR IS EMPTIED  
FROM THE BLADE AREA AND USE THE CLEANING  
BRUSH TO CLEAN THOROUGHLY.

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# HOW TO USE THE FINISHING TRIMMER ATTACHMENT

THE CREW CUT ELITE FEATURES A DETACHABLE POWER HANDLE AND FINISHING TRIMMER ATTACHMENT TO BE USED AFTER USING THE ROTARY CLIPPER ATTACHMENT TO TIDY UP AND FINISH TRIMMING AROUND THE EARS, NECK LINE AND SIDE BURNS.

## BEFORE USING

- Always inspect the power handle and finishing trimmer attachment for noticeable signs of damage.
- Always inspect the finishing trimmer attachment before use to ensure the blades are free from hair, debris etc.
- Always ensure the finishing trimmer attachment is properly attached.
- Ensure the power handle is charged.
- For best performance use on clean, dry hair that has been combed until tangle-free.

## ATTACHING THE FINISHING TRIMMER ATTACHMENT

1. Before attaching the finishing trimmer attachment, make sure your power handle is switched off.
2. Remove any comb guides attached to your finishing trimmer attachment.
3. To attach the finishing trimmer attachment align the driving pin with the centre of the base of finishing trimmer attachment (Fig. 1). Then, holding the finishing trimmer attachment, push the head down onto the power handle until you hear a click.
4. To remove the finishing trimmer attachment, hold the power handle with one hand, while holding the finishing trimmer attachment with the other hand. Pull the finishing trimmer attachment back and away from the front of the power handle.

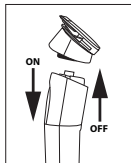


Fig. 1

## ATTACHING THE 5 POSITION COMB GUIDE

The 5 position comb guide can be used on the finishing trimmer head to finish and define your haircut around the ears, neckline and side burns.

To attach the comb guide, slide the comb guide onto the front of the finishing trimmer head until the comb guide can be pushed no further. The comb guide will then be set to the shortest of the 5 cutting length settings.



## CHANGING THE CUTTING LENGTH

The comb guide has 5 length settings:

GRADE #1	2mm
GRADE #2	4mm
GRADE #3	6mm
GRADE #4	8mm
GRADE #5	10mm

- To adjust the cutting length, push the button and click the comb guide forward to the required position, aligning the required length with the arrow (Δ) marked on the finishing trimmer head.
- Select the required cutting length setting (2-10 mm). If you require more than one cutting length, start with the longest length first.

## REMOVING THE 5 POSITION COMB GUIDE

To remove the 5 position comb guide, gently lift the guide off the head by lifting the rear section.

## ATTACHING THE JAWLINE COMB GUIDES

The finishing trimmer attachment also can be used with the 3 x jawline comb guides to maintain a short beard or stubble look.

GRADE #1	4.5mm
GRADE #2	3.5mm
GRADE #3	2.5mm



To attach the comb guide, slide the comb guide onto the front of the finishing trimmer attachment until the comb guide can be pushed no further.

## REMOVING THE JAWLINE COMB GUIDES

To remove the comb guide, push the guide forward and off the finishing trimmer attachment.

# 5 POSITION COMB GUIDE CLIPPING TIPS

1. Switch the trimmer on by pressing the ON/OFF button.
2. Hold the trimmer with the teeth of the trimmer pointing upwards, yet flat against the skin.
3. Move through the hair, against the direction of hair growth, using only light pressure.
4. The trimmer will work most efficiently when cutting through hair at its own speed. Never force the trimmer.
5. Never switch the appliance off whilst in the hair.

## OUTLINING

Outlining the hair is a cutting technique used to define the perimeter of the hairline, including the sideburns, ears and nape. This adds definition and structure to the hair.

1. Use the finishing trimmer attachment without a comb guide.
2. Hold the trimmer upside down, gently flat against the skin.
3. Move the trimmer in a downward direction.
4. Having defined the outline, hold the trimmer with the teeth pointing upwards, yet flat against the skin and move the trimmer upwards against the direction of hair growth. This will trim the unwanted hair adjacent to the outline.

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**MOVE THROUGH THE HAIR, AGAINST THE  
DIRECTION OF HAIR GROWTH, USING ONLY  
LIGHT PRESSURE.**

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# JAWLINE COMB GUIDE TRIMMING TIPS

1. Switch the trimmer on by pressing the On/Off button.
2. When trimming, the teeth of the comb guide should be pointing upwards and should be flat against the face.
3. Move the trimmer upwards through the hair, a little at a time. It is suggested to trim the hair in the direction of hair growth, as trimming against the direction of growth could cause a rash or irritation.
4. Pull the skin firmly with one hand during the trimming process to ensure the closest trim possible.
5. Move the trimmer slowly and carefully, so as not to cut any hair you do not intend to trim.
6. Just like shaving, extra time should be given when trimming under the neck area, as again this is where hairs grow in many different directions.
7. Trim, shape and define your facial hair as needed.

# FINISHING TRIMMER ATTACHMENT CLEANING & MAINTENANCE

To maintain optimum performance, the finishing trimmer attachment should be cleaned after each use.

**Warning:** Only use the oil included with this product to oil the blades as outlined in the instructions provided.






## TRIMMING HEAD

1. Switch the power handle off or unplug from the power outlet if it is charging.
2. Using the cleaning brush, gently brush and blow any hairs from the power handle and your finishing trimmer attachment.
3. Do not disassemble the blades for cleaning.
4. The finishing trimmer attachment can be removed and rinsed under the tap using tepid water, but must be completely dry before storage or use. It should not be submerged under water for an extended period of time.
5. After cleaning, switch on and oil blades using a few drops of the lubricating oil supplied. Only use the lubricating oil supplied with the appliance as this is specifically formulated for high speed trimmers and does not evaporate or slow the blades. Wipe off any excess oil.

**Warning:** Do not immerse the power handle in water, or rinse under the tap using water.

# WORLDWIDE VOLTAGE

This appliance has a multi voltage feature for worldwide use. The voltage automatically converts for ease of use from 100v - 240v. This appliance has an automatic internal converter which will automatically convert the voltage without the need of a switch. A suitable plug adaptor will be required, please refer to the chart below.

Plug adaptor required	Voltage and plug adaptors	Country	Voltage setting
	British plug: 240V	Ireland, Great Britain, Singapore, South America, Hong Kong (parts only), Africa (parts only)	240V
	European plug: 240V	Asia, Europe, Middle East Noumea, Scandinavia, South America, Hong Kong (parts only)	240V
	Australian and New Zealand plug: 230-240V	Australia, New Zealand	230-240V
 	American plugs: 120V	North America, Japan, Canada (parts of)	120V

# BATTERY DISPOSAL

The Crew Cut Elite contains a Li-ion battery. To protect the environment, the appliance must be disposed of safely at the end of its useful life.



Li-ion

Please take the appliance to a recycling centre, where the internal rechargeable battery should be removed by a professional and recycled separately.

For more information about the recycling of electrical and battery operated appliances, please contact your local council office or your household waste disposal service.

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**PLEASE TAKE THE APPLIANCE TO A RECYCLING CENTRE, WHERE THE INTERNAL RECHARGEABLE BATTERY SHOULD BE REMOVED BY A PROFESSIONAL AND RECYCLED SEPARATELY.**

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# WARRANTIES

1. In this warranty document ("Warranty Document"), "Conair", "we" or "us" means:
  - Conair Australia Pty Limited (ABN 64 068 492 044) of The Equinox Centre, Suite 101, 18 Rodborough Rd, Frenchs Forest, NSW, 2086, in relation to products purchased in Australia; or Conair New Zealand Ltd of Conair New Zealand Limited, PO BOX 251159 Pakuranga, Auckland 2140, New Zealand in relation to products purchased in New Zealand.
  - Nothing in this Warranty Document limits or reduces (or purports to limit or reduce) any statutory guarantees pursuant to the Australian Consumer Law for Australian customers or the Consumer Guarantees Act 1993 for New Zealand customers.
  - If you have any questions about the product you have purchased in either Australia or New Zealand, please contact us on 1800 650 263 (for Australian customers) or 0800 266 247 (for New Zealand customers). Further contact details are set out at the bottom of this Warranty Document.

## STANDARD 2 YEAR (24 MONTH) WARRANTY

2. **AUSTRALIA:** Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.  
**NEW ZEALAND:** Our goods come with guarantees that cannot be excluded under the Consumer Guarantees Act 1993. This guarantee applies in addition to the conditions and guarantees implied by that legislation.
3. Conair's name, postage address, email and phone number are available at the bottom of this Warranty Document, under "Contact Information".
4. This Standard 2 Year (24 Month) Warranty ("Standard Warranty") applies for a period of 2 years (24 months) from the date that you purchased your product ("Standard Warranty Period"). For clarity, the relevant defect must appear within the Standard Warranty Period timeframe for this Standard Warranty to apply.
5. If your product is defective, and the product is covered under this Standard Warranty, you should, in the first instance, take the product back to the place you purchased it from or contact us directly if you are unable to take the product back to the place of purchase. The

procedure for claiming under this Standard Warranty is as detailed below.

6. To make a Standard Warranty claim, you will need to return the defective product back to the place it was purchased where it will be assessed under this Standard Warranty. Or if you are unable to return the defective product back to the place of purchase, you will need to call our Customer Service team on 1800 650 263 (for Australian Customers) or 0800 266 247 (for New Zealand customers) or send an email to the email address provided below under 'Contact Information'.
  7. **In order to make a claim under this Standard Warranty, you will need to provide the following details to Conair:**
    1. **Date of purchase**
    2. **Retailer name & location**
    3. **Product model number & name**
    4. **Confirm you have your purchase receipt**
    5. **Detail the problem with your product.**
  8. If you make a Standard Warranty claim directly with us, we will ask for you to send us back the defective product along with the purchase receipt. To do this, please head to your local post office and send the product to our reply paid address which is: Replied Paid 146, PO Box 146, Terrey Hills NSW 2084. For clarity, we will be responsible for covering the cost of postage to the above replied paid address.
  9. Once we receive your product, we assess it accordingly. Upon analysing the defect, we will either: a) have the product replaced and sent back to you; or b) refund you (either in part or in full).
  10. The benefits provided to you under this Standard Warranty are in addition to other rights and remedies available to you under consumer law.
  11. Within the Standard Warranty Period, if your product suffers a defect in the materials or workmanship, Conair will either refund or replace your product, in our sole discretion, for no charge.
  12. Under this Standard Warranty, we do not have to refund, repair or replace your product if the product's defect or damage is a result of misuse, abuse, accident, act of God such as lightning, or nonobservance of Conair's instruction booklet on the part of the user.
  13. The Standard Warranty does not cover ordinary wear and tear of the product.
  14. This Standard Warranty is immediately void if: a) any serial number or product plate is removed or defaced, or b) the product has been serviced or otherwise repaired by a person not authorised to do so by Conair or where non-approved replacement parts are used.
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15. You are aware that the product is designed for domestic use only and that it must be connected to the electrical voltage supply as specified in the ratings label located on the product itself and detailed in the product's instruction booklet. The Standard Warranty does not cover defects arising from non-domestic use or use of incorrect voltage supply.
16. This Standard Warranty may only be claimed where proof of original purchase is presented, for example, original receipt or invoice.
17. The Standard Warranty on any replacement product or parts will expire on the same date that the Standard Warranty Period on the original product expires, as far as the law permits.
18. In order to obtain a remedy under this Standard Warranty, the defect must have occurred during the this Standard Warranty Period and you (as the purchaser) bear the onus of proving that fact, and that the defect was not caused by any of the exclusions above.
19. This Standard Warranty does not cover any product purchased from any entity who is not an authorised Conair distributor or reseller. For clarity, all warranties are only enforceable in Australia and New Zealand.
20. To the fullest extent permitted by law, Conair does not accept liability for: a) any loss or damage however suffered, caused by or arising out of any failure to use a product in accordance with Conair's instruction booklet; and b) any indirect, consequential or economic loss or damage however caused.
21. We will be responsible for all postage and freight charges and any other expenses incidental to claiming under the Standard Warranty, however you must send the product back to our Reply Paid address (which is: Replied Paid 146, PO Box 146, Terrey Hills NSW 2084).
22. If your product is defective, and the product is covered by this Standard Warranty, you should take the product back to the place you purchased it from or contact us directly using the contact information provided in the Contact Information section below.
23. To honour the Standard Warranty, you must retain your proof of original purchase, for example, original receipt or invoice and you must present the proof of original to obtain replacement, refund or service under this Standard Warranty, alongside your defective product.
24. You understand that the Standard Warranty may only be claimed where proof of original purchase is presented, i.e. original purchase receipt or invoice. When asked to do so, please provide your proof of original purchase along with the requested information/defective item.

## CONAIR EXTENDED WARRANTY

25. In addition to the rights and remedies you have pursuant to law, we provide an extended warranty for your product ("Extended Warranty"), which commences from the date of purchase and continues for a period of 36 months for the **clipper motor and rechargeable battery only** ("Extended Warranty Period") after which it expires, subject the conditions outlined in the Standard Warranty above. For the sake of clarity, all other items including blades, comb guides and consumables are covered by the Standard Warranty outlined above but are not subject to this Extended Warranty.
26. If you make an Extended Warranty claim directly with us, we will ask for you to send us back the defective product along with the purchase receipt, to our address located in our Contact Information section.
27. This Extended Warranty is immediately void if: a) any serial number or product plate is removed or defaced, or b) the product has been serviced or otherwise repaired by a person not authorised to do so by Conair or where non-approved replacement parts are used.
28. This Extended Warranty does not cover any product purchased from any entity who is not an authorised Conair distributor or reseller.
29. Under this Extended Warranty, we do not have to refund or replace your product if the product's defect or damage is a result of misuse, abuse, accident, act of God such as lightning, or nonobservance of Conair's instruction booklet on the part of the user.

## SPARE PARTS

30. Replacement parts may be available for your product. Contact us on the phone or email address provided for more details. Please provide your product name/model number details, date of purchase and part you require.

**CONTACT INFORMATION**

**Conair Australia Pty Ltd**

PO Box 146 Terrey Hills NSW 2084

Customer Service

Australia

1800 650 263

email: [aus\\_info@conair.com](mailto:aus_info@conair.com)

**Conair New Zealand Ltd**

PO Box 251159 Pakuranga, Auckland New Zealand 2140

Customer Service

New Zealand

0800 266 247

email: [aus\\_info@conair.com](mailto:aus_info@conair.com)



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Australia

Conair New Zealand Limited  
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Pakuranga, Auckland 2140  
New Zealand

## CONTACT US

For advice & tips on your new ConairMan product email us on:  
[aus\\_info@conair.com](mailto:aus_info@conair.com)

## CUSTOMER SERVICE

Australia: 1800 650 263  
New Zealand: 0800 266 247

Check out [CONAIRMAN.COM.AU](http://CONAIRMAN.COM.AU) for grooming tips & know how to let you craft a reputation.

**CONAIRMAN™**

**CRAFT A  
REPUTATION,  
MY MAN**