

**CONAIRMAN**



PRO METAL SERIES MULTI GROOMER

# TOOL TIPS

for the all-in-one grooming kit with ultimate performance  
& advanced technology, for unrivalled results.

VSM7200A

# HERE YOU ARE.

**RIGHT WHERE YOU NEED TO BE, MAN.**

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FROM THE STREETS OF  
BROOKLYN, NEW YORK

**WE ARE CHANGE  
MAKERS & STYLE CREATORS.**

WE'VE FOUGHT OUR WAY INTO  
YOUR HANDS TO HELP YOU CRAFT  
**A REPUTATION, NOT JUST ENGAGE  
IN SOME BRILLIANT GROOMING.**

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KNOW YOUR WORTH, INVEST IN IT MAN & CHECK OUT OUR INSIDER  
KNOWLEDGE, TIPS & TRICKS TO MAKE THE MOST OF THE STYLE PATH  
YOUR FEET ARE FIRMLY PLANTED ON. GIDDY UP, IT'S GROOMING TIME.

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CHECK OUT [CONAIRMAN.COM.AU](http://CONAIRMAN.COM.AU) FOR GROOMING TIPS  
& KNOW HOW TO LET YOU CRAFT A REPUTATION

**CONAIRMAN™**

**CRAFT A  
REPUTATION,  
MY MAN**

# IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, especially when children are present, basic safety instructions should always be followed, including the following:

Polythene bags over product or package may be dangerous. To avoid danger of suffocation, keep this wrapper away from babies and children. This bag is not a toy.

**DANGER:** When the unit is used in a bathroom, unplug it after use since the proximity of water presents a hazard even when the appliance is switched off.

**WARNING:** Do not use or leave the USB charging cable or power adaptor in a position where it can become wet or there is a danger of it falling into a basin or other vessels containing water. Keep the appliance dry, unless it otherwise specified. Do not use this appliance in or near bathtubs, showers, basins or other vessels containing water.



- Do not immerse appliance in water or other liquids.
- Do not reach for an appliance that has fallen into water. Unplug immediately.
- Take care to avoid contact between the moving blades of the unit and the skin, paying particular attention to the face, neck and hands.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- This appliance contains batteries that are non-replaceable.
- For purposes of recharging battery, only use detachable supply unit provided with this appliance.

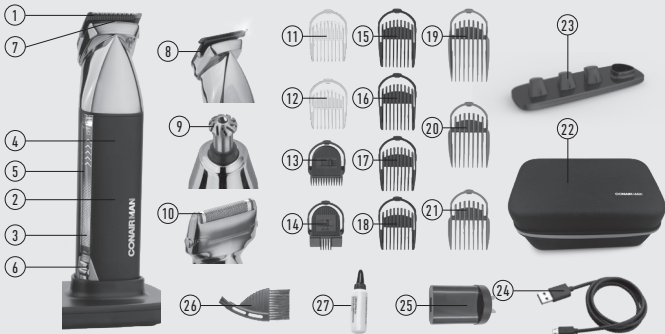
**IMPORTANT:** Always unplug the appliance when not in use or before cleaning. Do not leave unattended when plugged in or switched on. Do not place on any heat sensitive surface.

- Do not use any attachments other than those supplied by Conair Australia Pty Ltd.
- Use this appliance only for its intended use as described within this instruction booklet.
- Always unplug the appliance when fully charged.
- This appliance is not intended for commercial use.
- Never drop or insert any object into an opening.
- Do not use the appliance with damaged or broken attachment combs or with any teeth missing from the blades, as injury may occur.
- Do not place on any surface while it is operating.
- Keep the cord away from heated surfaces
- Never twist or pull on the power cord.
- Do not use an extension cord with this appliance.
- After use do not wrap the cord around the appliance as in time this may cause the cord to fracture. Coil cord loosely by the side of the appliance in storage.
- Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
- Do not use the appliance if it is damaged. In the event of damage, discontinue use immediately and contact your dealer for instructions on returning it for examination or exchange. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- Always ensure that the voltage to be used corresponds to the voltage marked on the unit.
- For additional protection, the installation of a residual current device (RCD) with a rated operating current not exceeding 30mA is advisable in the electrical current circuit supplying the bathroom. Ask your installer for advice.
- The appliance is only to be used with the power supply unit provided with the appliance.
- The class III part must only be supplied at SELV.

# THE PRO METAL SERIES MULTI GROOMER

**BRAVO. YOU'VE MADE A QUALITY PURCHASE.**

The PRO METAL SERIES MULTI GROOMER is the all-in-one grooming kit with ultimate performance & advanced technology, for unrivalled results.



- |   |  |                                  |
|---|--|----------------------------------|
| 1. Premium Carbon XT Japanese steel blades      | 8. 38mm premium Carbon XT T-Blade trimmer head | 17. 7mm beard comb guide         |
| 2. Lithium-ion powered for up to 300min runtime | 9. Diamond Rotary Trimmer Head                 | 18. 8mm beard comb guide         |
| 3. USB rechargeable cordless use                | 10. Facial Foil Shaver Head                    | 19. 9mm beard comb guide         |
| 4. Semi-metal housing                           | 11. 3mm body comb guide                        | 20. 12mm beard comb guide        |
| 5. LED battery indicator strip                  | 12. 4mm body comb guide                        | 21. 16mm beard comb guide        |
| 6. ON/OFF switch                                | 13. 6-Position stubble comb guide (1-3.5mm)    | 22. Premium storage case         |
| 7. 30mm premium Carbon XT U-Blade trimmer head  | 14. 2-Position eyebrow comb guide (3,5mm)      | 23. USB charging & storage stand |
|   | 15. 5mm beard comb guide                       | 24. USB charging cable           |
|   | 16. 6mm beard comb guide                       | 25. USB charging wall adaptor    |
|   |  | 26. Cleaning brush               |
|   |  | 27. Oil                          |

# PREPPING YOUR NEW TOOL

## CHARGING

The PRO METAL SERIES MULTI GROOMER is so easy to use. But before you start using your new tool, you must take the time to charge it for 3 hours before its first use. Your new tool comes with a small amount of charge, but the initial charge will ensure your new tool will have optimum power performance to give you smooth fast cutting, every time.

- Before using for the first time, fully charge your new tool continuously for 3 hours. After the first charge a full charge will take 3 hours.
- Maximum battery capacity will only be reached after 3 charging & discharging cycles.
- Use the provided USB cord & wall adaptor & the charging stand to connect the appliance to main supply, or connect the PRO METAL SERIES MULTI GROOMER directly to the mains supply using the USB cord & wall adaptor.
- The adaptor supplied can be used for worldwide voltage 100-240V. A plug adaptor suitable for the country will be required.
- The USB cable can alternatively be plugged directly into a direct USB port for charging.
- There is an LED strip that runs up the left hand side of the trimmer. This has 5 battery level indicators on the top of the strip as per Fig 1. on the next page.
- When charging the trimmer, a blue LED light will continuously run up the product to indicate the trimmer is charging.

- The battery level will be shown by the battery indicator icon flashing as it charges. Each icon represents the level of charge below.



Fig.1

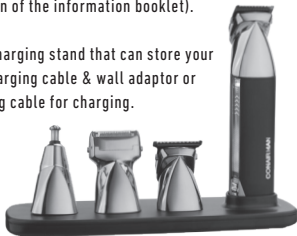
- 5th Battery Indicator Icon (Top Arrow) – 80-100% battery charge level
- 4th Battery Indicator Icon – 60-80% battery charge level
- 3rd Battery Indicator Icon – 40-60% battery charge level
- 2nd Battery Indicator Icon – 20-40% battery charge level
- 1st Battery Indicator Icon (Bottom Arrow) – 0-20% battery charge level

For example, if the trimmer is low on charge, the 1st (bottom arrow) battery indicator will flash until the trimmer reaches 20% battery charge level, then the 2nd indicator will begin to flash.

- When the battery is fully charged the LED light will stop running up the product and all 5 charging indicators will remain alight.
- 3 hours full charge will supply up to 300 minutes cordless runtime.
- A quick charge of 20 minutes provides approx. 40 minutes cordless runtime.
- To maintain optimum capacity of the rechargeable battery, it is highly recommended to fully discharge & then recharge your tool for 3 hours every 6 months.
- When the trimmer is running low on charge, the 1st battery charge indicator (bottom arrow) will flash to warn there is approximately 15 minutes of battery use remaining.

**WARNING:** If all 5 charging lights start to flash rapidly (more than 4 flashes per second) then the appliance could be experiencing a charging issue. If this happens then please stop charging & remove the adaptor from the mains & contact our customer care centre for further advice (see the "warranty section" section of the information booklet).

The PRO METAL SERIES MULTI GROOMER includes a charging stand that can store your trimmer & connect to mains power using the USB charging cable & wall adaptor or directly into a direct USB port using the USB charging cable for charging.



A storage case is also supplied that allows you to charge your trimmer while it is in the case. Simply open the case & place the trimmer on the charging stand in the allocated area as per Fig. 1 below. Run the USB charging cable through the hole on the side of the case & plug into the charging stand (Fig. 2). Connect other end of USB charging cable to mains power using the wall adaptor or directly into a direct USB port for charging.



Fig.1



Fig.2

# HOW TO USE THE PRO METAL SERIES MULTI GROOMER

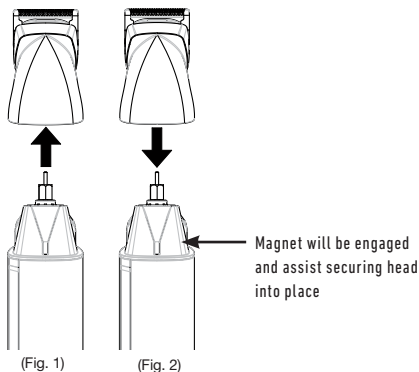
## BEFORE USING

- Always inspect the trimmer blades for noticeable signs of damage.
- Always inspect the trimmer blades before use to ensure they are free from hair, debris etc.
- Ensure the trimmer is sufficiently charged before use.
- If the foil shaver heads is cracked, broken or loose, do not use it again & replace with a new foil. Using a foil in a faulty condition can cause injury.
- Do not shave on open wounds, cuts, burns, warts, moles or on sunburned skin.
- Do not use the foil shaver if you suffer from skin irritations or infections, such as psoriasis or eczema. If at all unsure always consult your doctor before use.
- This trimmer is suitable for cleaning under an open water tap but the trimmer should not be immersed in water. We recommend storing the trimmer in a dry environment.

## CHANGING THE TRIMMER HEADS

The PRO METAL SERIES MULTI GROOMER features attachments with a magnetic connection to secure them in place.

- Before changing the heads, ensure the trimmer is switched off.
- Remove all comb guides.
- To remove a head, hold the handle of the appliance with one hand, hold the head with the other & simply pull up to release the head from the unit (Fig. 1 below).
- To attach a head, align the slots on the head with the ribs on both sides of the trimmer unit as shown below (Fig. 2). Push the head onto the trimmer until it meets the magnet and is securely held in place. (Fig. 2)



## USING COMB GUIDES

This PRO METAL SERIES MULTI GROOMER is supplied with 11 comb guides for use with the 30mm U-Blade trimmer head & 38mm T-blade trimmer head.

**NOTE:** the 30mm U-Blade trimmer head & 38mm T-Blade trimmer head can be used without any comb guides & will cut to a length of 0.2mm.

## ATTACHING THE COMB GUIDES

- Slide the trimmer teeth & the top of the blades into the space under the comb guide. (Fig. 1)
- Click the guide into position by gently pressing the back of the guide down onto the back of the blade. (Fig. 2)
- The comb guide should click under the back of the metal blade.

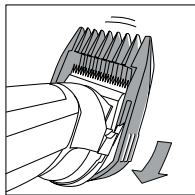


Fig. 1

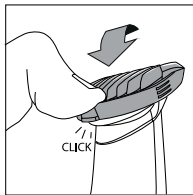


Fig. 2

## REMOVING THE COMB GUIDES

- The 30mm U-Blade trimmer head & 38mm T-Blade trimmer head can be used to edge & detail or to get a much closer cut (0.2mm).
- To remove the comb guide, squeeze the sides of the comb guide, which will release the back from the blade (Fig. 3).
- Lift the guide away (Fig. 3).

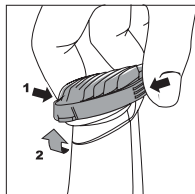


Fig. 3

# HOW TO USE YOUR TRIMMER

**BE CAREFUL NOT TO APPLY EXCESS PRESSURE TO THE BLADES OR COMB GUIDES WHEN TRIMMING, AS THIS MAY DAMAGE THE BLADE & CAN RESULT IN INJURY TO THE SKIN DURING TRIMMING.**

## CREATE A STUBBLE LOOK

### USING THE U-BLADE TRIMMER HEAD WITH 6-POSITION STUBBLE COMB GUIDE



**Trimming lengths – 1mm, 1.5mm, 2mm, 2.5mm 3mm & 3.5mm**

1. Attach the U-Blade trimmer head.
2. Attach the 6-position comb guide & select the required length (1-3.5mm).
3. If you require more than one cutting length, start with the longest length first.
4. Switch the trimmer on.
5. Hold the trimmer with the teeth pointing upwards, yet flat against the skin.
6. Move the trimmer upwards & outward through the hair, against the direction of hair growth.

- The trimmer will work most efficiently when cutting through hair at its own speed.
- Never switch the appliance off whilst in the hair.

**NOTE:** The 6-position comb guide is only designed to fit the U-Blade trimmer head.

## TRIMMING SHORT TO MEDIUM LENGTH BEARDS

### USING THE U-BLADE TRIMMER HEAD WITH THE BEARD COMB GUIDES



#### Trimming lengths – 5mm, 6mm, 7mm, OR 8mm

1. Attach the U-Blade trimmer head.
  2. Attach one of the four BLACK guides (5mm, 6mm, 7mm or 8mm) to suit your desired length.
  3. If you require more than one cutting length, start with the longest length first.
  4. Switch the trimmer on.
  5. When trimming, hold the comb guide flat against the skin. For the most precise, consistent trim, the tips of the teeth & the little corners protruding from the comb should always be in contact with the skin. If not, the precision of the cut may change.
  6. It is suggested to trim the hair in the direction of hair growth, as trimming against the direction of growth could cause a rash or irritation.
  7. Pull the skin firmly with one hand during the trimming process to ensure the closest trim possible.
  8. Move the trimmer slowly & carefully, so as not to cut any hair you do not intend to trim.
  9. Trim, shape & define your facial hair as needed.
  10. To blend-in a shorter length use a shorter length comb guide & use in the same way as above.
- The trimmer will work most efficiently when cutting through hair at its own speed.
  - Never switch the appliance off whilst in the hair.

**NOTE:** The BLACK comb guides are only designed to fit the U-Blade trimmer head.

## TRIMMING BODY HAIR

### USING THE U-BLADE TRIMMER HEAD WITH THE BODY COMB GUIDES



#### Trimming lengths – 3mm OR 4mm

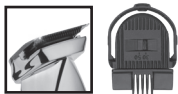
1. Attach the U-Blade trimmer head.
2. Attach one of the two CLEAR comb guides (3mm or 4mm).
3. If you require more than one cutting length, start with the longest length first.
4. Switch the trimmer on.
5. Hold the trimmer with the teeth pointing upwards, yet flat against the skin.
6. Move the trimmer upwards & outward through the hair, against the direction of hair growth.
7. Make sure to be particularly careful when trimming sensitive areas.

- The trimmer will work most efficiently when cutting through hair at its own speed.
- Never switch the appliance off whilst in the hair.

**NOTE:** The CLEAR comb guides are only design to fit the U-Blade trimmer head.

## TRIMMING EYEBROWS

### USING THE U-BLADE TRIMMER HEAD WITH 2-POSITION EYEBROW COMB GUIDE



#### Trimming lengths – 3mm OR 5mm

1. Attach the U-Blade trimmer head.
2. Attach the 2-position comb guide & select the required length (3mm or 5mm).
3. It is advised to start with the 5mm setting first & then switch to 3mm if you require a shorter length.
4. Switch the trimmer on.
5. Move the comb guide through the hair you wish to remove following the direction of hair growth until you reach the desired length.

- The trimmer will work most efficiently when cutting through hair at its own speed.
- Never switch the appliance off whilst in the hair.

**NOTE:** The Eyebrow Comb Guide is only design to fit the U-Blade trimmer head.

## OUTLINING YOUR BEARD AND STUBBLE

### WITH THE U-BLADE TRIMMER HEAD



To tidy up the edges around your beard & stubble e.g. neckline & sideburns, detach the comb guides.

The U-Blade trimmer head without a comb guide attached will cut to a length of 0.2mm.

1. Attach the U-Blade trimmer head.
2. Do not attach a comb guide.
3. Hold the trimmer upside down with the blade facing downwards, yet flat against the skin.
4. Move the trimmer gently downwards in small strokes around the edge of the area you wish to outline.
5. Having defined the outline, hold the trimmer with the blades pointing upwards, yet flat against the skin & move the trimmer upwards against the direction of hair growth. This will trim the unwanted hair adjacent to the outline.

- The trimmer will work most efficiently when cutting through hair at its own speed.
- Never switch the appliance off whilst in the hair.

## TRIMMING LONG BEARDS

### USING THE T-BLADE TRIMMER HEAD WITH THE LONG BEARD COMB GUIDES



#### Trimming lengths – 9mm, 12mm OR 16mm

1. Attach the T-Blade trimmer head.
  2. Attach one of the four GREY comb guides (9mm, 12mm or 16mm) to suit your desired length.
  3. If you require more than one cutting length, start with the longest length first.
  4. Switch the trimmer on.
  5. When trimming, hold the comb guide flat against the skin. For the most precise, consistent trim, the tips of the teeth & the little corners protruding from the comb should always be in contact with the skin. If not, the precision of the cut may change.
  6. It is suggested to trim the hair in the direction of hair growth, as trimming against the direction of growth could cause a rash or irritation.
  7. Pull the skin firmly with one hand during the trimming process to ensure the closest trim possible.
  8. Move the trimmer slowly & carefully, so as not to cut any hair you do not intend to trim.
  9. Trim, shape & define your facial hair as needed.
  10. To blend-in a shorter length use a shorter length comb guide & use in the same way as above.
- The trimmer will work most efficiently when cutting through hair at its own speed.
  - Never switch the appliance off whilst in the hair.

**NOTE:** The GREY comb guides are only design to use with the T-Blade trimmer head.

## CREATE A CLEAN SMOOTH FINISH

### USING THE FACIAL FOIL SHAVER HEAD



The facial foil shaver has been designed for sharpening & defining your look with a clean, smooth finish. You can use the facial foil shaver once you've finished trimming your beard. It's ideal for defining around the edges of your beard, stubble, front & back of the neckline.

**Note:** This shaver head is not designed for full facial shaving.

#### **To use the facial foil shaver:**

1. Always ensure the foil is not damaged before each use.
  2. Attach the facial foil shaver head.
  3. Switch the trimmer on.
  4. Move the shaver gently over the skin, applying minimal pressure & shaving in the direction of hair growth.
- Make sure to be particularly careful when trimming sensitive areas.
  - Never switch the appliance off whilst in the hair.

## TRIM NOSE AND EAR HAIR

### USING THE DIAMOND ROTARY TRIMMER HEAD



For the safe & easy removal of unwanted nose & ear hair use the rotary trimmer head.

- Attach the Diamond rotary trimmer head.
- Switch the trimmer on.
- Gently insert the trimming head into the nose or ear & move the trimmer in a circular motion, & slightly back & forth.
- For best results, the trimmer on **BEFORE** you insert into your nostril or ear canal.
- Never insert the trimmer more than 5-6mm into your nose or ears.
- Never turn the trimmer off whilst in the nose & ears.

# TRIMMER CLEANING & MAINTENANCE

Because the trimmer blades are precision made for a very special use, they should always be handled with care. To ensure long-lasting performance of your trimmer, it is important to clean the blades + the comb guides after every use. Although the trimmer is not waterproof, the heads are rinse-able under a tap.

To remove the trimming blade, follow the instructions at CHANGING THE TRIMMER HEADS.

1. First, take the cleaning brush & brush away any loose hairs that have collected in the blades.
2. Rinse the trimming blades under running water. The comb guides can also be rinsed separately.
3. After cleaning, make sure to shake off excess water & dry the head of the trimming blades + comb guide before replacing onto the handle.
4. Do not disassemble the blades.

## OILING THE BLADES

Periodically, it may be necessary to oil the blades. After cleaning, attach a trimmer head, switch on & oil the blades using a few drops of the lubricating oil supplied. Only use the lubricating oil supplied with the appliance as this is specifically formulated for high speed trimmers & does not evaporate or slow the blades.

## CLEANING THE FACIAL FOIL SHAVER HEAD

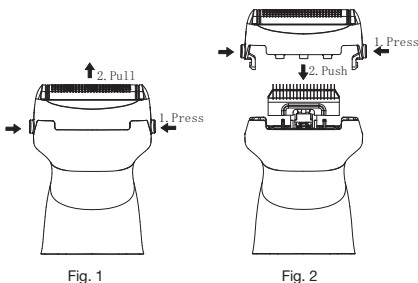


Fig. 1

Fig. 2

**WARNING! Be careful not to push on the foils, they are delicate & can easily be damaged.**





- Remove the foil frame from the facial foil shaver head for cleaning as shown in Fig. 1 above.
- Rinse the shaver cutter & foil frame. Do not use hot water. Use only warm or cold water.
- After cleaning, allow the foil frame & cutters to air-dry before closing the foil frame & shaver head. Replace shaver head back onto the shaver until it clicks into place (Fig.2).
- Wipe the surface of the main unit with a dry towel. **Do not dry the foil area. Let the shaving head air-dry.**
- The cutter can also be cleaned with a cleaning brush.
- If the body of the shaver becomes dirty, wipe off with a damp cloth & mild detergent or soap. **NEVER use thinners, other solvents or any harsh cleaners.**

### CAUTION

1. When shaking off excess water, hold the main unit firmly to prevent releasing the head assembly or dropping the units.
2. Do not use a dryer or heater to dry the shaver. This may result in malfunction or damage to the shaver.

# WORLDWIDE VOLTAGE

This appliance has a multi voltage feature for worldwide use. The voltage automatically converts for ease of use from 100v - 240v. This appliance has an automatic internal converter which will automatically convert the voltage without the need of a switch. A suitable plug adaptor will be required, please refer to the chart below.

Plug adaptor required	Voltage and plug adaptors	Country	Voltage setting
	British plug: 240V	Ireland, Great Britain, Singapore, South America, Hong Kong (parts only), Africa (parts only)	240V
	European plug: 240V	Asia, Europe, Middle East Noumea, Scandinavia, South America, Hong Kong (parts only)	240V
	Australian and New Zealand plug: 230-240V	Australia, New Zealand	230-240V
	American plugs: 120V	North America, Japan, Canada (parts of)	120V

# BATTERY DISPOSAL

The PRO METAL SERIES MULTI GROOMER contains a Li-ion battery. To protect the environment, the appliance must be disposed of safely at the end of its useful life.



Please take the appliance to a recycling centre, where the internal rechargeable battery should be removed by a professional & recycled separately.

For more information about the recycling of electrical & battery operated appliances, please contact your local council office or your household waste disposal service.

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**FOR MORE INFORMATION ABOUT RECYCLING  
OF ELECTRICAL AND BATTERY OPERATED  
APPLIANCES, PLEASE CONTACT YOUR LOCAL  
COUNCIL OFFICE OR YOUR HOUSEHOLD WASTE  
DISPOSAL SERVICE.**

# WARRANTIES

- In this warranty document ("Warranty Document"), "Conair", "we" or "us" means:
  - Conair Australia Pty Limited (ABN 64 068 492 044) of The Equinox Centre, Suite 101, 18 Rodborough Rd, Frenchs Forest, NSW, 2086, in relation to products purchased in Australia; or Conair New Zealand Ltd of Conair New Zealand Limited, PO BOX 251159 Pakuranga, Auckland 2140, New Zealand in relation to products purchased in New Zealand.
  - Nothing in this Warranty Document limits or reduces (or purports to limit or reduce) any statutory guarantees pursuant to the Australian Consumer Law for Australian customers or the Consumer Guarantees Act 1993 for New Zealand customers.
  - If you have any questions about the product you have purchased in either Australia or New Zealand, please contact us on 1800 650 263 (for Australian customers) or 0800 266 247 (for New Zealand customers). Further contact details are set out at the bottom of this Warranty Document.

## STANDARD 2 YEAR (24 MONTH) WARRANTY

- AUSTRALIA:** Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

**NEW ZEALAND:** Our goods come with guarantees that cannot be excluded under the Consumer Guarantees Act 1993. This guarantee applies in addition to the conditions and guarantees implied by that legislation.
- Conair's name, postage address, email and phone number are available at the bottom of this Warranty Document, under "Contact Information".
- This Standard 2 Year (24 Month) Warranty ("Standard Warranty") applies for a period of 2 years (24 months) from the date that you purchased your product ("Standard Warranty Period"). For clarity, the relevant defect must appear within the Standard Warranty Period timeframe for this Standard Warranty to apply.
- If your product is defective, and the product is covered under this Standard Warranty, you should, in the first instance, take the product back to the place you purchased it from or

contact us directly if you are unable to take the product back to the place of purchase. The procedure for claiming under this Standard Warranty is as detailed below.

6. To make a Standard Warranty claim, you will need to return the defective product back to the place it was purchased where it will be assessed under this Standard Warranty. Or if you are unable to return the defective product back to the place of purchase, you will need to call our Customer Service team on 1800 650 263 (for Australian Customers) or 0800 266 247 (for New Zealand customers) or send an email to the email address provided below under 'Contact Information'.
7. In order to make a claim under this Standard Warranty, you will need to provide the following details to Conair:
  1. Date of purchase
  2. Retailer name & location
  3. Product model number & name
  4. Confirm you have your purchase receipt
  5. Detail the problem with your product.
8. If you make a Standard Warranty claim directly with us, we will ask for you to send us back the defective product along with the purchase receipt. To do this, please head to your local post office and send the product to our reply paid address which is: Replied Paid 146, PO Box 146, Terrey Hills NSW 2084. For clarity, we will be responsible for covering the cost of postage to the above replied paid address.
9. Once we receive your product, we assess it accordingly. Upon analysing the defect, we will either: a) have the product replaced and sent back to you; or b) refund you (either in part or in full).
10. The benefits provided to you under this Standard Warranty are in addition to other rights and remedies available to you under consumer law.
11. Within the Standard Warranty Period, if your product suffers a defect in the materials or workmanship, Conair will either refund or replace your product, in our sole discretion, for no charge.
12. Under this Standard Warranty, we do not have to refund, repair or replace your product if the product's defect or damage is a result of misuse, abuse, accident, act of God such as lightning, or nonobservance of Conair's instruction booklet on the part of the user.
13. The Standard Warranty does not cover ordinary wear and tear of the product.
14. This Standard Warranty is immediately void if: a) any serial number or product plate is

removed or defaced, or b) the product has been serviced or otherwise repaired by a person not authorised to do so by Conair or where non-approved replacement parts are used.

15. You are aware that the product is designed for domestic use only and that it must be connected to the electrical voltage supply as specified in the ratings label located on the product itself and detailed in the product's instruction booklet. The Standard Warranty does not cover defects arising from non-domestic use or use of incorrect voltage supply.
16. This Standard Warranty may only be claimed where proof of original purchase is presented, for example, original receipt or invoice.
17. The Standard Warranty on any replacement product or parts will expire on the same date that the Standard Warranty Period on the original product expires, as far as the law permits.
18. In order to obtain a remedy under this Standard Warranty, the defect must have occurred during the this Standard Warranty Period and you (as the purchaser) bear the onus of proving that fact, and that the defect was not caused by any of the exclusions above.
19. This Standard Warranty does not cover any product purchased from any entity who is not an authorised Conair distributor or reseller. For clarity, all warranties are only enforceable in Australia and New Zealand.
20. To the fullest extent permitted by law, Conair does not accept liability for: a) any loss or damage however suffered, caused by or arising out of any failure to use a product in accordance with Conair's instruction booklet; and b) any indirect, consequential or economic loss or damage however caused.
21. We will be responsible for all postage and freight charges and any other expenses incidental to claiming under the Standard Warranty, however you must send the product back to our Reply Paid address (which is: Replied Paid 146, PO Box 146, Terrey Hills NSW 2084).
22. If your product is defective, and the product is covered by this Standard Warranty, you should take the product back to the place you purchased it from or contact us directly using the contact information provided in the Contact Information section below.
23. To honour the Standard Warranty, you must retain your proof of original purchase, for example, original receipt or invoice and you must present the proof of original to obtain replacement, refund or service under this Standard Warranty, alongside your defective product.
24. You understand that the Standard Warranty may only be claimed where proof of original purchase is presented, i.e. original purchase receipt or invoice. When asked to do so, please provide your proof of original purchase along with the requested information/defective item.

## CONAIR EXTENDED WARRANTY

25. In addition to the rights and remedies you have pursuant to law, we provide an extended warranty for your product ("Extended Warranty"), which commences from the date of purchase and continues for a period of 36 months for the **trimmer motor and rechargeable battery only** ("Extended Warranty Period") after which it expires, subject the conditions outlined in the Standard Warranty above. For the sake of clarity, all other items including blades, comb guides and consumables are covered by the Standard Warranty outlined above but are not subject to this Extended Warranty.
26. If you make an Extended Warranty claim directly with us, we will ask for you to send us back the defective product along with the purchase receipt, to our address located in our Contact Information section.
27. This Extended Warranty is immediately void if: a) any serial number or product plate is removed or defaced, or b) the product has been serviced or otherwise repaired by a person not authorised to do so by Conair or where non-approved replacement parts are used.
28. This Extended Warranty does not cover any product purchased from any entity who is not an authorised Conair distributor or reseller.
29. Under this Extended Warranty, we do not have to refund or replace your product if the product's defect or damage is a result of misuse, abuse, accident, act of God such as lightning, or nonobservance of Conair's instruction booklet on the part of the user.

## SPARE PARTS

30. Replacement parts may be available for your product. Contact us on the phone or email address provided for more details. Please provide your product name/model number details, date of purchase and part you require.

**CONTACT INFORMATION**

**Conair Australia Pty Ltd**

PO Box 146 Terrey Hills NSW 2084

Customer Service

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## CONTACT US

For advice & tips on your new ConairMan product email us on:  
[aus\\_info@conair.com](mailto:aus_info@conair.com)

## CUSTOMER SERVICE

Australia: 1800 650 263  
New Zealand: 0800 266 247

Check out [CONAIRMAN.COM.AU](http://CONAIRMAN.COM.AU) for grooming tips & know how to let you craft a reputation.

**CONAIRMAN™**

**CRAFT A  
REPUTATION,  
MY MAN**