

CONAIRMAN



THE LITHIUM CHIEF

TOOL TIPS

for the lithium powered clipper for professional,
at home hair cutting and trimming kit.

CM8800A (CM88A-Clipper & CM7051A Trimmer)

HERE YOU ARE.

RIGHT WHERE YOU NEED TO BE, MAN.

FROM THE STREETS OF
BROOKLYN, NEW YORK

**WE ARE CHANGE
MAKERS & STYLE CREATORS.**

WE'VE FOUGHT OUR WAY INTO
YOUR HANDS TO HELP YOU CRAFT
**A REPUTATION, NOT JUST ENGAGE
IN SOME BRILLIANT GROOMING.**

KNOW YOUR WORTH, INVEST IN IT MAN & CHECK OUT OUR INSIDER
KNOWLEDGE, TIPS & TRICKS TO MAKE THE MOST OF THE STYLE PATH
YOUR FEET ARE FIRMLY PLANTED ON. GIDDY UP, IT'S GROOMING TIME.

CHECK OUT CONAIRMAN.COM.AU FOR GROOMING TIPS
& KNOW HOW TO LET YOU CRAFT A REPUTATION

CONAIRMAN™

**CRAFT A
REPUTATION,
MY MAN**

THE LITHIUM CHIEF CLIPPER

HEY MAN, IT'S CLIPPING TIME.

The Lithium Chief is the lithium powered clipper for professional, at-home hair cutting.



1. Japanese stainless steel blades
2. Charging Port
3. 45mm clipping blade

4. 8 cutting comb guides - grades #1, #2, #3, #4, #5, #6, #7 & #8 comb guides (3mm to 25mm) for cutting, shaping & fading

5. Left + right ear taper cutting comb guides for the finishing touches around the ears
6. 5 position taper control

7. Barber comb
8. Scissors
9. Blade guard
10. Cleaning brush
11. Oil

IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, especially when children are present, basic safety instructions should always be followed, including the following:

Polythene bags over product or package may be dangerous. To avoid danger of suffocation, keep this wrapper away from babies and children. This bag is not a toy.

DANGER: When the unit is used in a bathroom, unplug it after use since the proximity of water presents a hazard even when the appliance is switched off.



WARNING: Do not use or leave the USB charging cable in a position where it can become wet or there is a danger of it falling into a basin or other vessels containing water. Keep the appliance dry, unless it otherwise specified. Do not use this appliance in or near bathtubs, showers, basins or other vessels containing water.

- Do not immerse appliance in water or other liquids.
- Do not reach for an appliance that has fallen into water. Unplug immediately.
- Take care to avoid contact between the moving blades of the unit and the skin, paying particular attention to the face, neck and hands.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- This class III handheld Trimmer must only be charged at Separated Extra Low Voltage, by using a 5V DC 1A Power Supply (power supply is not provided in the package).
- This appliance contains batteries that are non-replaceable.

IMPORTANT: Always unplug the appliance when not in use or before cleaning. Do not leave unattended when plugged in or switched on. Do not place on any heat sensitive surface.

- Do not use any attachments other than those supplied by Conair Australia Pty Ltd.
- Use this appliance only for its intended use as described within this instruction booklet.
- Always unplug the appliance when fully charged.
- This appliance is not intended for commercial use.
- Never drop or insert any object into an opening.
- Do not use the appliance with damaged or broken attachment combs or with any teeth missing from the blades, as injury may occur.
- Do not place on any surface while it is operating.
- Keep the USB charging cable away from heated surfaces
- Never twist or pull on the USB charging cable.
- After use do not wrap the cable around the appliance as in time this may cause the cord to fracture. Coil cable loosely by the side of the appliance in storage.
- Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
- Do not use the appliance if it is damaged. In the event of damage, discontinue use immediately and contact your dealer for instructions on returning it for examination or exchange. If the USB charging cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- Always ensure that the voltage to be used corresponds to the voltage marked on the unit.
- When using with the USB charging adaptor, for additional protection, the installation of a residual current device (RCD) with a rated operating current not exceeding 30mA is advisable in the electrical current circuit supplying the bathroom - ask your installer for advice.
- The appliance is only to be used with the USB charging cord provided with the appliance.

PREPPING YOUR NEW TOOL

CHARGING

The Lithium Chief clipper is so easy to use. But before you start using your new tool, you must take the time to charge it continuously for **1.5 hours** before its first use. Your new tool comes with a small amount of charge, but the initial charge will ensure your new tool will have optimum power performance to give you smooth fast cutting, every time.

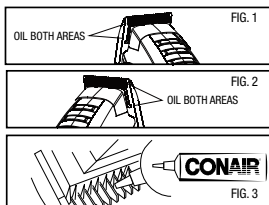
- Before using for the first time, fully charge your new tool continuously for 1.5 hours.
- Maximum battery capacity will only be reached after 3 charging & discharging cycles.
- To charge the trimmer, first make sure it is switched off. Insert the type C USB plug into the bottom of the trimmer, then insert the USB cable into a USB wall adaptor with output 5.0V DC, 1000mA. Plug the adaptor into any wall outlet at the voltage listed on the label affixed to the adaptor. Unplug adaptor when not in use.
- The blue charging LED indicator light on your new tool will flash when correctly connected to the mains power, & will continuously flash until the battery has fully charged.
- When the battery is fully charged, the LED indicator light will stop flashing, but remain on.
- A full charge of 1.5 hours will supply up to 45 minutes cordless runtime.
- When the clipper is running low on charge, the LED indicator light will flash, warning you there is approximately 5 minutes left of battery use remaining.
- If the charging light suddenly starts to flash rapidly then the appliance is faulty. If this happens then please stop charging & remove the adaptor from the mains & contact our customer care centre for further advise (see the "warranties" section of the information booklet).
- Unplug USB charger when not in use.

OILING THE BLADES

To get the sharpest, most precise cut, it is highly recommended to oil the blades before each use.

For the first use you will need to use the oil supplied with the product. Unscrew the cap and cut off the very end of the plastic tube with a pair of scissors to release the oil.

Switch your tool on, gently squeeze the oil tube & apply 2 drops of oil onto the blades (see FIG 1, 2, and 3). Leave the tool on for a further few seconds to allow the oil to thoroughly spread across each of the blades. Switch off the tool & remove any excess oil by gently dabbing with a cloth.



Be careful not to use too much oil and don't oil your clipper more than necessary, as this could damage the motor. (Never attempt to oil the motor bearing, as it is permanently lubricated.)

KEEP OIL OUT OF REACH OF CHILDREN.

HOW TO USE THE LITHIUM CHIEF

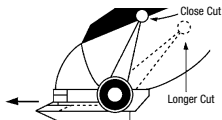
BEFORE USING

- Always inspect the clipper blades for noticeable signs of damage.
- Ensure the clipper blades are well oiled before using.
- Always inspect the clipper blades before use to ensure they are free from hair, debris etc.
- Ensure the clipper is sufficiently charged before use.
- For best performance use on clean, dry hair that has been combed until tangle-free.
- Place a towel around the neck of the person whose hair is to be cut.
- Seat the person so that his or her head is at your eye level. This gives you greater visibility and control.
- First, comb hair until it's tangle-free. Then hold clipper in a comfortable grip. Now you're ready to cut.

5 POSITION TAPER CONTROL

The 5 position taper control for is designed for blending layers & a precise close trim, everytime.

- To increase the cutting length, push the lever down.
- To reduce the cutting length, push the lever up.



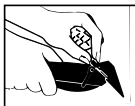
EASY CLIPPING, YOUR WAY

The Lithium Chief features 8 cutting comb guides - grades #1, #2, #3, #4, #5, #6, #7 & #8 comb guides (3mm to 25mm) for cutting, shaping & fading & left + right ear taper cutting comb guides for the finishing touches around the ears.

The comb guides are marked with the following grade number:

Cutting Length	Grade
3mm	#1
6mm	#2
9.5mm	#3
13mm	#4
16mm	#5
19mm	#6
22mm	#7
25mm	#8
Ear taper	Left
Ear taper	Right

- Attach combs by holding the teeth up, then snapping onto the bottom of the clipper blade.
- To remove comb attachments, place index finger and thumb as illustrated; then pull out and up.



CLIPPING TIPS

CHECK OUT **CONAIRMAN.COM.AU** FOR GROOMING TIPS & KNOW HOW TO LET YOU CRAFT A REPUTATION

CREATING AN ALL-OVER EVEN CUT

1. Ensure the clipper is switched off.
2. Attach the desired cutting comb guide as required.
3. Switch the clipper on – the blades will start to move.
4. Start cutting at the nape of the neck, holding the clipper with the teeth of the clipper pointing upwards, ensuring that the comb guide is resting flat against the head.
5. Slowly move the clipper upwards & outwards through the hair towards your crown, against the direction of the hair growth. The comb guide will help to lift the hair & the blades will cut the hair to the length as shown on the comb guide.
6. Once the desired length is achieved at the back of the hair, start clipping the top & sides.
7. Hold the clipper to the front of your hair with the teeth pointing towards the back of your head, & move the clipper towards your crown. Repeat as necessary, moving in rows from the front & the sides of your head to the back.
8. For finishing around the ears, attach the required ear taper comb guide & trim down any longer hairs around the ears.

CREATING A SHORT BACK & SIDES LOOK, WITH LENGTH ON THE TOP

1. Ensure the clipper is switched off.
2. Attach the desired cutting comb guide as required. It is suggested to start with the longest length #8 comb guide as you can always change down and go shorter if too long.
3. Switch the clipper on – the blades will start to move.
4. Hold the clipper to the front of your hair with the teeth pointing towards the back of your head & move the clipper towards your crown. Repeat as necessary, moving in rows from the front & the sides of your head to the back.
5. If you then wish to take the back & sides of your hair to a shorter length, switch off the appliance & attach a shorter comb guide.
6. Start cutting at the nape of the neck, & with the comb guide flat against the head, move the clipper upwards & outwards over the area you want to take shorter.
7. Repeat on the sides of the hair, starting with the teeth of the clipper pointing upwards & comb guide flat against the area above the ear, again moving the clipper upwards & outwards.

OUTLINING

1. To tidy up the edges around your cut e.g. neckline & sideburns, detach the comb guides.
2. Hold the clipper upside down, so the front of the clipper is facing towards your head.
3. Hold the clipper straight on your sideburns or neckline & move the clipper downwards. This will give you a clean, smooth finish.

CLIPPER CLEANING & MAINTENANCE

Because the clipper blades are precision made for a very special use, they should always be handled with care. To ensure long-lasting performance of your clipper, it is important to clean the blades + the comb guides after every use.

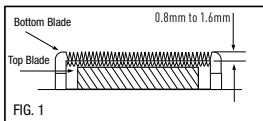
After each use, clean the clipper blade set as follows:

1. Switch the clipper off or unplug from the power outlet if it is charging.
2. Using the cleaning brush, gently brush & blow any hairs from the blade set & head of your clipper.
3. Remove the blades carefully noting which way round they are fitted. This will help with re-assembling.
4. Remove the two screws from the large fixed blade & detach this blade.
5. Now brush away the hair & other debris from the interior of the cutting head & blades.
6. Re-assembly is simply the reverse of the above instructions.
7. Finally, before fully tightening the two screws in the large blade, to avoid injury ensure that the blades are correctly aligned. With the taper control lever fully forward, the tips of the small blade must be parallel with & 1mm below the tips of the large blade. Also check that the extreme left hand tooth of the small blade is inside the large blade. (Failure to do so could cause injury).
8. Carefully tighten the two screws in the big blade, taking care not to disturb the above correct position of the blades
9. After replacing the blade set, always remember to oil the blade of your clipper.

NOTE: Do not attempt to repair or replace the blades. In the event that the blades become blunt or damaged, contact the Conair Customer Service.

IF YOU DETERMINE THAT BLADE ALIGNMENT IS INCORRECT:

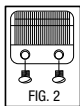
ConairMan® hair clippers are carefully inspected to ensure that the blades are in perfect alignment. Of course you will need to realign the blades after removal for cleaning or replacement, or if they should be knocked out of alignment. How can you tell if blades need realigning? Simply match them up, point for point, to conform with FIG. 1 below:



To prevent the clipper from contacting the skin or cutting too closely, make certain that the end top blade teeth are 0.8mm to 1.6mm back from bottom blade.

To Align Blades:






1. Add two or three drops of ConairMan Lubricating Oil (included).
2. Turn clipper on for a minute to disperse oil evenly over blades, then turn off.



3. Unplug clipper and slightly loosen screws. (See FIG. 2)
4. Position the extreme left-hand tooth of the top blade so that it either covers or appears on the left of the first small tooth on the bottom blade.
5. Make sure that the big tooth on the bottom blade touches the extreme right-hand tooth of the top blade.

WORLDWIDE VOLTAGE

This appliance has a multi voltage feature for worldwide use. The voltage automatically converts for ease of use from 100v - 240v. This appliance has an automatic internal converter which will automatically convert the voltage without the need of a switch. A suitable USB wall adaptor will be required, please refer to the chart below.

USB Wall Adaptor required	Voltage and plug adaptors	Country	Voltage setting
	British plug: 230V	Ireland, Great Britain, Singapore, South America, Hong Kong (parts only), Africa (parts only)	230V
	European plug: 230V	Asia, Europe, Middle East Noumea, Scandinavia, South America, Hong Kong (parts only)	230V
	Australian and New Zealand plug: 230-240V	Australia, New Zealand	230-240V
 	American plugs: 120V	North America, Japan, Canada (parts of)	120V

BATTERY DISPOSAL

The Lithium Chief clipper contains a Lithium-ion battery. To protect the environment, the appliance must be disposed of safely at the end of its useful life.



Li-ion

Please take the appliance to a recycling centre, where the internal rechargeable battery should be removed by a professional and recycled separately.

For more information about the recycling of electrical and battery operated appliances, please contact your local council office or your household waste disposal service.

THE LITHIUM CHIEF TRIMMER

BUCKLE UP, IT'S TRIMMING TIME.

The Lithium Chief is the turbo-power personal grooming kit.



1. Battery operated personal groomer
2. 20mm trimming blade attachment
3. 5 position comb guide (2mm to 10mm) for crafting short or shadow stubble
4. 5 position comb guide (12mm to 20mm) for keeping your beard in top shape
5. Rotary blade attachment
6. 1x AA battery required for operation (not included)

IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, especially when children are present, basic safety instructions should always be followed, including the following:

Polythene bags over product or package may be dangerous. To avoid danger of suffocation, keep this wrapper away from babies and children. This bag is not a toy.

DANGER: When the unit is used in a bathroom, remove the batteries after use since the proximity of water presents a hazard even when the appliance is switched off.



WARNING: Do not use or leave the trimmer in a position where it can become wet or there is a danger of it falling into a basin or other vessels containing water. Keep the appliance dry, unless it otherwise specified. Do not use this appliance in or near bathtubs, showers, basins or other vessels containing water.

- Do not immerse appliance in water or other liquids.
- Do not reach for an appliance that has fallen into water.
- Take care to avoid contact between the moving blades of the unit and the skin, paying particular attention to the face, neck and hands.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

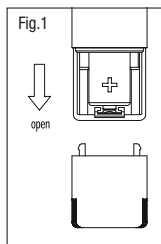
IMPORTANT: Always ensure the appliance is switched off when not in use or before cleaning. Do not leave unattended when switched on. Do not place on any heat sensitive surface.

- Do not use any attachments other than those supplied by Conair Australia Pty Ltd.
- Use this appliance only for its intended use as described within this instruction booklet.
- This appliance is not intended for commercial use.
- Never drop or insert any object into an opening.
- Do not place on any surface while it is operating.
- Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
- Do not use the appliance if it is damaged. In the event of damage, discontinue use immediately and contact your dealer for instructions on returning it for examination or exchange. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.

PREPPING YOUR NEW TOOL

INSERTING THE BATTERY

- To insert the AA battery, first ensure that the trimmer is switched off, then remove the battery compartment cover at the back of the appliance by pulling straight down (Fig.1).
- Align the AA battery with the positive & negative positions indicated inside the battery compartment. Being careful not to bend the clips, insert the negative end of each battery first so it will slip easily into position.
- If the appliance remains unused for a while or if the battery has run down, remove from the appliance. This will increase the life of the trimmer.
- After inserting the battery, replace the battery compartment cover to its original position by pushing it in & up until it clicks into place.
- Always purchase the correct size & grade of batteries most suitable for intended use.
- Clean the battery contacts & also those of the appliance prior to battery installation.
- Ensure the batteries are installed correctly with regard to polarity (+ and -).
- Exhausted batteries are to be removed from the appliance & safely disposed of.
- When the battery has run down, they should be disposed of at a recycling centre to safeguard the environment. If the batteries leak avoid touching them & dispose of them at a recycling centre.
- Non-rechargeable batteries are not to be recharged.
- Store unused batteries in their original packaging, away from metal objects that could short-circuit them. Never short-circuit batteries.
- We recommend using alkaline batteries in your trimmer because they last longer.
- The supply terminals are not to be short-circuited.



BEFORE USING

- Always inspect the trimmer for noticeable signs of damage.
- Always inspect the trimmer before use to ensure the blades are free from hair, debris etc.
- Ensure the battery is correctly inserted before use.
- For best performance use on clean, dry hair that has been combed until tangle-free.

CHANGING THE TRIMMING BLADES

To remove a trimming blade, turn the head counter clockwise until the 'I' mark aligns with the "←" mark (Fig.2), then lift the head gently.

To attach a trimming blade, align the 'I' mark on the base of the trimmer head with the "←" mark on the body & then turn clockwise until the marks are aligned & locked into position (Fig.3).

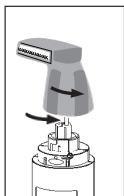


Fig.2

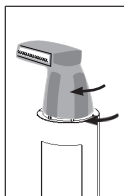


Fig.3

TRIMMING TIPS

CHECK OUT CONAIRMAN.COM.AU FOR GROOMING TIPS & KNOW HOW TO LET YOU CRAFT A REPUTATION

USING THE 20MM TRIMMING BLADE

The 20mm trimming blade has been designed for trimming your neckline, sideburns & eyebrows. It's also ideal for stubble, beard & moustache trimming + shaping.

The 2 different length 5 position comb guides can be used with the 20mm trimming blade:

- 5 position comb guide (2mm to 10mm) for crafting short or shadow stubble
- 5 position comb guide (12mm to 20mm) for keeping your beard in top shape.

The 20mm trimming blade can also be used without any comb guide attached to outline & for an even closer finish.

Using the 20mm trimming blade to outline

The 20mm trimming blade without a comb guide attached will cut roughly to a length of 0.5 mm.

1. Do not attach a comb guide.
2. Hold the trimmer upside down with the blade facing downwards, yet flat against the skin.
3. Move the trimmer gently downwards in small strokes around the edge of the area you wish to outline.
4. Having defined the outline, hold the trimmer with the blades pointing upwards, yet flat against the skin & move the trimmer upwards against the direction of hair growth. This will trim the unwanted hair adjacent to the outline.

USING THE TRIMMING COMB GUIDES

Using the 20mm trimming blade with the 2mm to 10mm 5 position comb guide

1. To attach the 5 position comb guide, slide the comb guide onto the front of the 20mm trimming blade & push down at the rear to lock into place – you will hear a clicking noise when it's in position.
2. The comb guide has 5 length settings, 2mm, 4mm, 6mm, 8mm & 10mm. To adjust the cutting length, push the button & click the comb guide forward to the required position.
3. Select the required cutting length setting (2mm to 10mm). If you require more than one cutting length, start with the longest length first.
4. Switch the trimmer on.
5. Hold the trimmer with the teeth of the trimmer pointing upwards, yet flat against the skin.
6. Move the trimmer upwards & outward through the hair, against the direction of hair growth.
7. The trimmer will work most efficiently when cutting through hair at its own speed.
8. Never switch the appliance off whilst in the hair.
9. To remove the 5 position comb guide, gently lift the guide off the head by lifting the rear section.



Using the 20mm trimming blade with the 12mm to 20mm 5 position comb guide

1. To attach the 5 position comb guide, slide the comb guide onto the front of the 20mm trimming blade & push down at the rear to lock into place – you will hear a clicking noise when it's in position.
2. The comb guide has 5 length settings, 12mm, 14mm, 16mm, 18mm & 20mm. To adjust the cutting length, push the button & click the comb guide forward to the required position.
3. Select the required cutting length setting (12mm to 20mm). If you require more than one cutting length, start with the longest length first.
4. Switch the trimmer on.
5. Hold the trimmer with the teeth of the trimmer pointing upwards, yet flat against the skin.
6. Move the trimmer upwards & outward through the hair, against the direction of hair growth.
7. The trimmer will work most efficiently when cutting through hair at its own speed.
8. Never switch the appliance off whilst in the hair.
9. To remove the 5 position comb guide, gently lift the guide off the head by lifting the rear section.

USING THE ROTARY BLADE

1. Attach the rotary trimming blade.
2. Switch the trimmer on by sliding the On/Off switch upwards so that the "I" marking is visible
3. Insert the trimmer into the nose or ear & gently move the trimmer in a circular motion.
4. Always turn the trimmer on BEFORE you insert into your nostril or ear canal to avoid painfully snagging hairs.
5. Never insert the trimmer more than 5-6mm into your nose or ears.
6. Never turn the trimmer off whilst in the nose & ears.



TRIMMER CLEANING & MAINTENANCE

Because the trimmer blades are precision made for a very special use, they should always be handled with care. To ensure long-lasting performance of your trimmer, it is important to clean the blades after every use.

The blades are washable for easy cleaning.

To remove the trimming blade, follow the instructions at CHANGING THE TRIMMING BLADES.

1. First, take a small brush & brush away any loose hairs that have collected in the blades.
2. Rinse the trimming blades under running water (Fig.4).
3. For proper functioning of the trimmer, the handle cannot touch or be immersed in water.
4. After cleaning, make sure to shake off excess water & dry the heads of the trimming blades before replacing onto the handle.

To clean the handle of your personal groomer, simply wipe with a cloth that has been dampened in water & mild detergent.

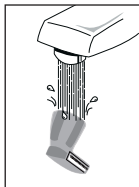


Fig.4

WARRANTIES

1. In this warranty document ("Warranty Document"), "Conair", "we" or "us" means:
 - Conair Australia Pty Limited (ABN 64 068 492 044) of The Equinox Centre, Suite 101, 18 Rodborough Rd, Frenchs Forest, NSW, 2086, in relation to products purchased in Australia; or Conair New Zealand Ltd of Conair New Zealand Limited, PO BOX 251159 Pakuranga, Auckland 2140, New Zealand in relation to products purchased in New Zealand.
 - Nothing in this Warranty Document limits or reduces (or purports to limit or reduce) any statutory guarantees pursuant to the Australian Consumer Law for Australian customers or the Consumer Guarantees Act 1993 for New Zealand customers.
 - If you have any questions about the product you have purchased in either Australia or New Zealand, please contact us on 1800 650 263 (for Australian customers) or 0800 266 247 (for New Zealand customers). Further contact details are set out at the bottom of this Warranty Document.

STANDARD 2 YEAR (24 MONTH) WARRANTY

2. **AUSTRALIA:** Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
NEW ZEALAND: Our goods come with guarantees that cannot be excluded under the Consumer Guarantees Act 1993. This guarantee applies in addition to the conditions and guarantees implied by that legislation.
3. Conair's name, postage address, email and phone number are available at the bottom of this Warranty Document, under "Contact Information".
4. This Standard 2 Year (24 Month) Warranty ("Standard Warranty") applies for a period of 2 years (24 months) from the date that you purchased your product ("Standard Warranty Period"). For clarity, the relevant defect must appear within the Standard Warranty Period timeframe for this Standard Warranty to apply.
5. If your product is defective, and the product is covered under this Standard Warranty, you should, in the first instance, take the product back to the place you purchased it from or contact us directly if you are unable to take the product back to the place of purchase. The procedure for claiming under this Standard Warranty is as detailed below.

6. To make a Standard Warranty claim, you will need to return the defective product back to the place it was purchased where it will be assessed under this Standard Warranty. Or if you are unable to return the defective product back to the place of purchase, you will need to call our Customer Service team on 1800 650 263 (for Australian Customers) or 0800 266 247 (for New Zealand customers) or send an email to the email address provided below under 'Contact Information'.
 7. **In order to make a claim under this Standard Warranty, you will need to provide the following details to Conair:**
 1. **Date of purchase**
 2. **Retailer name & location**
 3. **Product model number & name**
 4. **Confirm you have your purchase receipt**
 5. **Detail the problem with your product.**
 8. If you make a Standard Warranty claim directly with us, we will ask for you to send us back the defective product along with the purchase receipt. To do this, please head to your local post office and send the product to our reply paid address which is: Replied Paid 146, PO Box 146, Terrey Hills NSW 2084. For clarity, we will be responsible for covering the cost of postage to the above replied paid address.
 9. Once we receive your product, we assess it accordingly. Upon analysing the defect, we will either: a) have the product replaced and sent back to you; or b) refund you (either in part or in full).
 10. The benefits provided to you under this Standard Warranty are in addition to other rights and remedies available to you under consumer law.
 11. Within the Standard Warranty Period, if your product suffers a defect in the materials or workmanship, Conair will either refund or replace your product, in our sole discretion, for no charge.
 12. Under this Standard Warranty, we do not have to refund, repair or replace your product if the product's defect or damage is a result of misuse, abuse, accident, act of God such as lightning, or nonobservance of Conair's instruction booklet on the part of the user.
 13. The Standard Warranty does not cover ordinary wear and tear of the product.
 14. This Standard Warranty is immediately void if: a) any serial number or product plate is removed or defaced, or b) the product has been serviced or otherwise repaired by a person not authorised to do so by Conair or where non-approved replacement parts are used.
 15. You are aware that the product is designed for domestic use only and that it must be connected to the electrical voltage supply as specified in the ratings label located on the
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product itself and detailed in the product's instruction booklet. The Standard Warranty does not cover defects arising from non-domestic use or use of incorrect voltage supply.

16. This Standard Warranty may only be claimed where proof of original purchase is presented, for example, original receipt or invoice.
17. The Standard Warranty on any replacement product or parts will expire on the same date that the Standard Warranty Period on the original product expires, as far as the law permits.
18. In order to obtain a remedy under this Standard Warranty, the defect must have occurred during the this Standard Warranty Period and you (as the purchaser) bear the onus of proving that fact, and that the defect was not caused by any of the exclusions above.
19. This Standard Warranty does not cover any product purchased from any entity who is not an authorised Conair distributor or reseller. For clarity, all warranties are only enforceable in Australia and New Zealand.
20. To the fullest extent permitted by law, Conair does not accept liability for: a) any loss or damage however suffered, caused by or arising out of any failure to use a product in accordance with Conair's instruction booklet; and b) any indirect, consequential or economic loss or damage however caused.
21. We will be responsible for all postage and freight charges and any other expenses incidental to claiming under the Standard Warranty, however you must send the product back to our Reply Paid address (which is: Replied Paid 146, PO Box 146, Terrey Hills NSW 2084).
22. If your product is defective, and the product is covered by this Standard Warranty, you should take the product back to the place you purchased it from or contact us directly using the contact information provided in the Contact Information section below.
23. To honour the Standard Warranty, you must retain your proof of original purchase, for example, original receipt or invoice and you must present the proof of original to obtain replacement, refund or service under this Standard Warranty, alongside your defective product.
24. You understand that the Standard Warranty may only be claimed where proof of original purchase is presented, i.e. original purchase receipt or invoice. When asked to do so, please provide your proof of original purchase along with the requested information/defective item.

SPARE PARTS

25. Replacement parts may be available for your product. Contact us on the phone or email address provided for more details. Please provide your product name/model number details, date of purchase and part you require.

CONTACT INFORMATION

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Customer Service

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CONTACT US

For advice & tips on your new ConairMan product email us on:
aus_info@conair.com

CUSTOMER SERVICE

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New Zealand: 0800 266 247

Check out [CONAIRMAN.COM.AU](https://www.conairman.com.au) for grooming tips & know how to let you craft a reputation.

CONAIRMAN™

**CRAFT A
REPUTATION,
MY MAN**